

Quapaw Tribal Plan – Post-65 Benefit Summary



1/1/19

UMR Customer Service: 1-844-579-7792 www.umar.com

A dedicated team of representatives is available to answer questions about any of your benefits

Submit Claims to: UMR P.O. Box 30541 Salt Lake City, UT 84130-0541

MedOne Member Services: 1-888-884-6331

The Quapaw Tribal plan will be secondary to Medicare and will pay after Medicare has processed their payment

Covered Services	Coverage Level
Overall Annual Benefit Maximum	\$5,000
PRESCRIPTION COVERAGE	100%
MEDICAL SERVICES	Medical Services
Physician Office Services	100%
Urgent Care Visit	100%
Emergency Room	100%
Ambulance	100%; \$500 maximum per trip
Durable Medical Equipment	100%; \$500 maximum per year
Outpatient Diagnostic X-ray	100%
Outpatient Hospital Services	100%
Inpatient Hospital Services	100%
Physical/Speech/Occupational Therapy	100%
Organ Transplant Services	NOT COVERED
Preventive Care, including lab, x-ray, immunizations, colonoscopy, women's preventive health care	100%
DENTAL SERVICES	
Class Preventive, Basic, Major and ortho	100%
VISION SERVICES	
Routine vision exam, refractions, hardware)	100%

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Helpful Claim Hints

- When you go to the doctor, make sure to take the EZ claim form. Your doctor can help you complete it and make sure you have everything you need to send to UMR. If they provide you with an itemized receipt, it will even make the process easier! *NOTE: Member reimbursement forms are just for members to be reimbursed not providers. Providers will submit their own claims on your behalf.*
- There are two ways to send your claim to UMR:
 - Email the form and supporting documentation to:
UMR-claimsubmission@umr.com
 - Mail to: UMR, P.O. Box 30541, Salt Lake City, UT 84130-0541
- If you are calling about claims for another member, please make sure that there is a release on file so the customer service representative can speak to you about the member's claims.